



DISCONNECTION (Permanent, Temporary or Addbox)

DATE: _____

SUBSCRIBER: _____ ACCOUNT NO: _____

ID/PASSPORT #: _____ PIN NO: _____

ADDRESS _____

TELEPHONE NO: _____ (H) _____ (W)

EMAIL ADDRESS: _____

PERMANENT DISCONNECTION TEMPORARY DISCONNECTION ADDBOX DISCONNECTION

REASON FOR DISCONNECTION: _____

DATE FOR DISCONNECTION: _____

EQUIPMENT STATUS:

DECODER & SMARTCARD # _____ RETURNED TO COLLECT

DECODER & SMARTCARD # _____ RETURNED TO COLLECT

DECODER & SMARTCARD # _____ RETURNED TO COLLECT

DECODER & SMARTCARD # _____ RETURNED TO COLLECT

ANTENNA # _____ RETURNED TO COLLECT

DATE FOR EQUIPMENT COLLECTION: _____

TEMPORARY DISCONNECTION OPTIONS

PERIOD (Months)	OPTIONS	DESCRIPTION	CHARGES	SELECT
0 - 1	Retain equipment	Reconnection (One time fee)	\$ 36.00	
*2 - 9	Retain equipment	Monthly fee (Billed immediately)	\$ 42.00	
2 - 9	Customer Collects decoder but needs Techs. Assistance	Pickup decoder (One time fee)	\$ 89.00	
2 - 9	Customer Collects and reinstalls decoder	Reconnection fee	\$ 36.00	
	CBC Collects decoder ONLY	Collection	\$ 118.00	
	CBC Returns decoder ONLY	Reinstallation	\$ 118.00	
	Decoder to be collected & returned		\$ 176.25	

DATE FOR RECONNECTION: _____

ACCOUNT STATUS:

AMOUNT TO BE PAID BY SUBSCRIBER \$ _____

AMOUNT TO BE REFUNDED TO SUBSCRIBER \$ _____

NEW MONTHLY SERVICE CHARGE \$ _____

SUBSCRIBER

MCTV REPRESENTATIVE